

Newsfeed No. 46

April 2023



Date announced for Prince of Wales Hospital Emergency Department relocation

Prince of Wales Hospital is excited to announce that the new Adult Emergency Department will open on level B2 of the Acute Services Building at **7:30am on Wednesday 3 May**.

The new Emergency Department drop-off will be accessible from Magill Street, via Botany Street.

Check out this [Information Sheet](#) for further information on how to access the new Emergency Department.



New inpatient unit to open in the ASB – the first of its kind for SESLHD

A new service is about to open in the Acute Services Building (ASB).

The brand new service, known as the Community Assessment Unit (CAU), will support the management of patients in the community with chronic and complex health conditions.

The service will provide an alternate pathway for community health services to access specialist assessment and short-term inpatient beds, helping to reduce pressure on the Emergency Department (ED) and reduce unnecessary wait times.

The CAU is a community-facing 24 to 48-hour short stay inpatient unit, comprised of a multidisciplinary team (MDT) including nursing, allied health, pharmacy and medical staff.

The CAU provides a direct link from the community, whereby people being treated by their GP or other primary care service can be referred to the hospital for specialist care and assessment, rather than being admitted through the ED. *(More on page 2).*

Also in this Newsfeed edition:

- ✓ Aged Care & Neurosciences become the final wards to move into the ASB
- ✓ Hospital staff embrace activity-based working
- ✓ Inspiring university and hospital art collaboration
- ✓ Construction site visit puts a smile on the faces of children

For more information:

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New inpatient unit to open in the ASB – the first of its kind for SESLHD (continued)



This service is unique to South Eastern Sydney Local Health District (SESLHD), with no other Local Health District providing a community-facing assessment unit like this.

CAU Nurse Unit Manager, Brenton Ciani, is excited to be leading the new unit and explains how the service is going to improve patient care at Prince of Wales Hospital.

“The CAU has been purposefully designed to reduce the inpatient length of stay through rapid access to diagnostics and comprehensive care pathways in collaboration with a CAU-specific MDT,” explained Brenton.

“Having a dedicated MDT means staff can provide rapid patient assessments without having to page specialists from other parts of the hospital. It’s like a one-stop shop!”

With ten years’ experience working at Prince of Wales Hospital and a Masters in ED Nursing and Health Services Management and Leadership, Brenton is passionate about leading this new service.

“What I think is most fantastic about the CAU, is that it is strategically designed to improve access to healthcare and provide another door for the community to receive care that’s specific to their needs. Having worked in ED, I can see the benefit the CAU will have for our ED staff and patients by taking some of the pressure off. It’s a whole new way to think about patient flow, and how we can improve our community’s healthcare experience.”

Brenton will be joined by two Clinical Nurse Consultants and one Clinical Nurse Educator, to provide support and expertise to the CAU’s MDT.

The CAU is located on level 3 South of the ASB, next to the Community Management Centre.

The CAU will open on Monday 1 May as a 24/7 inpatient unit with services such as cardiac monitored beds, a small inpatient gymnasium and consult rooms.

Once treated, patients will be discharged home, to another inpatient unit within SESLHD or to PoWH Community Health Services.

Pictured (L-R): Sharon Finn CNE, Gabrielle Anderson CNC and Brenton Ciani NUM outside the new CAU entrance

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Former patient shares her story as Neurosciences becomes the final ward to move into the ASB

The Clinical Neurosciences ward became the final inpatient unit to move into the ASB in late March.

Occupying the top level of the ASB, the opening of the new Clinical Neurosciences floor coincided with [Purple Day](#), a global awareness raising campaign to increase support for people living with epilepsy.

People receiving treatment for Epilepsy represent a small portion of patients admitted to the Clinical Neurosciences inpatient unit.

Former Prince of Wales Hospital patient, Chelsea Wade was diagnosed with Epilepsy in 2015 and spent time on the Neurosciences ward in 2021 to undergo seizure testing.

Using video EEG monitoring, the team were able to understand where in the brain the seizures were coming from and determine what medication Chelsea needed to control her seizures and improve her condition.

Although Chelsea said that the care she received could not have been better and the treating team were fantastic, she acknowledges what a difference it will mean to patients like her to be treated in a new, modern facility.

“When you’re a patient, what you’re going through is already really stressful. The environment you’re experiencing that in can make all the difference,” said Chelsea.

Also a member of the Randwick Campus Redevelopment project team, Chelsea recalls being involved in the design planning process before the ASB was built.

“Walking into the new space gave me goosebumps! Seeing the designs come to life and having my own patient experience makes it all the more real. It’s so good to know that staff and patients will have the added comfort of a wonderful new hospital building with loads of natural light and space.”

Pictured: Chelsea as a patient and on Purple Day



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Pictured: Clinical Neurosciences opened their new ward and welcomed their first patient on Tuesday 28 March



Pictured: Aged Care Rehab & Acute Aged Care Extension said goodbye to their old wards and welcomed their first patient on Wednesday 22 March



Pictured: Acute Aged Care waved farewell to their old ward and cut the ribbon in their new space on Tuesday 21 March

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Staff embrace new contemporary office spaces

The design of spaces in which people conduct meetings and desk-based work is changing, with a new activity-based model becoming increasingly popular among newly built public hospitals.

Modern office spaces and meeting rooms are now live across four levels of the ASB.

Known as the Education, Training & Research (ETR) space, the activity-based workspaces provide a modern, collaborative style of working with access to new technology.

Activity-based working suits the fact that many clinicians are undertaking different activities throughout their day, meaning they often only need to use a space for a few hours at a time.

Each ETR space on level 4, 5, 7 and 8 consists of:

- ✓ Sit to Stand desks
- ✓ USB ports on desks
- ✓ Tap On Tap Off (TOTO) computers
- ✓ Lockers
- ✓ Modern technology in meeting rooms, including inbuilt videoconferencing
- ✓ Large windows with plenty of natural light
- ✓ Access to an outdoor terrace on level 4 (coming soon!)



Etiquette

The ETR spaces come with etiquette and new ways of working. For instance, workspaces are not allocated to individuals and staff should set up at a workspace that is appropriate and conducive for the type of work they need to do. If leaving a desk for more than two hours, they should store their belongings in a locker and clear the workspace for others to use.

Lockers

There are several lockers available to use in each ETR space, that are secured with a four-digit pin. These lockers are not allocated to individual staff and are for day use only.

Meeting rooms

Two bookable meeting rooms are available within each ETR space (in addition to two larger meeting rooms available per floor). Meeting rooms can be booked using the panel on the outside of the room or via Outlook.

A [complete list of bookable meeting rooms](#) is available on the SESLHD Intranet.



Pictured: Meeting rooms and desks in the ETR space

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Art collaboration inspires on ASB's Clinical Neurosciences floor

As patients, staff and community move through the ASB, large-scale artworks found in every department and inpatient unit celebrate the environment and stories of the local area.

UNSW's [Associate Professor Emma Robertson](#) is one of four leading artists commissioned to produce unique artwork for the hospital's internal spaces.

Her work is featured on the level 8 Clinical Neurosciences and Acute Stroke floor and reflects the local region's native flora.

Drawn with acrylic paint, pencils and pens, she created original images of endangered plant species to encourage engagement with ecology and the environment, through a meditative reflection on beauty, loss and memory.

Emma had two years to research, plan and produce her art. She worked closely with nursing and other hospital staff throughout the design process, defining what would visually calm and help the patients, visitors and staff cope in a sometimes-stressful environment.

"Their feedback was very important in refining the images as I was developing them. I submitted interim reports with test drawings, and different staff guided the process at various stages. I was asked not to use strong patterns, abstract images, bright colours or anything that could be interpreted as medical," she reflected.

Emma admitted she was on a learning curve as the project's scope was bigger than anything she had done before, but she had great support from the hospital and redevelopment team.

Pictured: Emma Robertson and one of her artworks in the ASB level 8 public lift lobby



"I felt quite emotional when I arrived at the hospital to see the final installation, and I loved seeing the other artist's wonderful works on other levels too. It was an honour to contribute, and I am so grateful for the opportunity to bring art and nature onto the walls of the Acute Services Building," Emma said.

"I hope that the patients and their families see the beauty and stillness we can experience in nature reflected in the work on the walls."

The artwork was commissioned by the Randwick Campus Redevelopment as part of its Arts and Culture Strategy. The strategy's key themes include biophilic design – the concept of bringing the outside environment in, patient and staff wellbeing and supporting clinical models of care from point of arrival to point of departure.

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Construction site visit puts smiles on the faces of children



A behind-the-scenes look at the Sydney Children's Hospital Stage 1 and Minderoo Children's Comprehensive Cancer Centre (SCH1/MCCCC) construction site provided a welcome distraction for a group of young patients this month.

Andy is one of those patients. The almost three-year-old is undergoing treatment for Ewing Sarcoma, and when he's in hospital, he misses his dad's excavator at the family's home four hours away on the South Coast.

"Andy was so excited waiting for the tour to begin, putting his hard hat and vest on. When he got to go in, he was so excited to see the diggers up close," said Andy's mum, Kate.

"The next day, he said, 'Can we go back to the work site, dad?' He asks all the time."

As construction ramps up on site, the project builder John Holland Group hosted the group of around 20 children and their parents, including current and former patients, community members and children of staff, as part of a broader plan to take children on the journey of the hospital redevelopment.

"It was a pleasure to have so many young people on site and wonderful to help put a smile on so many little faces."

The children were able to sit on a stationary excavator and watch the construction machinery in action. The site's new crane was also used to lower Easter eggs into the nearby hospital playground, where the children and their families took part in an Easter egg hunt.

"It was fantastic to be joined by so many children of diverse ages and abilities and to celebrate all the work on the new hospital building to date," said SCH1/MCCCC Project Director Cathy Lovell.

"We look forward to creating new opportunities for patients and their families as construction continues."

The \$658 million redevelopment will offer new and enhanced paediatric services, while The Minderoo Children's Comprehensive Cancer Centre is the first research and treatment centre of its type in Australia. The project is expected to be completed in late 2025.



Pictured: Andy on the construction site with his dad; kids take turns sitting in the excavator

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